

Contact phone numbers to report an emergency incident

- To report flooding on the public highway, blocked road gullies or watercourses contact Sefton Council on **0800 6226107** to request assistance in the event of flooding.
- To report flooding on the public highway, blocked road gullies or watercourses [contact Sefton Council](#)
- When private drains or sewers are overflowing either from an inspection cover or a rainwater gully on your property, you will need to contact a drainage contractor.
- If you see flooding from a main river contact the Environment Agency on **0800 80 70 60**, or call the 24hr Floodline number for flood warning information on **0345 988 1188** (call charges to 0345 numbers may vary).
- For overflowing public sewer or burst water main contact United Utilities on **0845 746 2200**.
- To report a gas or carbon monoxide emergency, or if a pipeline is struck (even if no gas leak has occurred) or if you smell gas, call the gas emergency number on **0800 111 999** Cadent.
- Emergencies involving your electricity supply for Merseyside **0800 001 5400** Scottish Power Energy Networks
- Social Housing providers will have circulated their own emergency contact phone numbers to their tenants for emergencies affecting their homes.
- If you become seriously unwell and the pharmacy is closed, consider calling **NHS 111**. This is a 24-hour, free telephone helpline service that can help you when you aren't sure what health service you may need, and can advise you on the appropriate health management or put you through to the urgent out-of-hours GP service.
- If you are feeling down or lonely and need someone to talk to you can contact the Samaritans. The number is free to call from both landlines and mobiles, including pay-as-you-go mobiles. You do not need to have any credit or call allowance on your plan to call **116 123**. Email us for free on jo@samaritans.org