

## Contact phone numbers to report an emergency incident

- To report flooding on the public highway, blocked road gullies or watercourses contact Sefton Council on **0800 6226107** to request assistance in the event of flooding.
- To report flooding on the public highway, blocked road gullies or watercourses [contact Sefton Council](#)
- When private drains or sewers are overflowing either from an inspection cover or a rainwater gully on your property, you will need to contact a drainage contractor.
- If you see flooding from a main river contact the Environment Agency call the 24hr Floodline number for flood warning information on **0345 988 1188** (call charges to 0345 numbers may vary).
- For overflowing public sewer or burst water main contact United Utilities on **0845 746 2200**.
- To report a gas or carbon monoxide emergency, or if a pipeline is struck (even if no gas leak has occurred) or if you smell gas, call the gas emergency number on **0800 111 999** Cadent.
- Emergencies involving your electricity supply for Merseyside Scottish Power Energy Networks **0800 195 4141**
- Social Housing providers will have circulated their own emergency contact phone numbers to their tenants for emergencies affecting their homes.
- If you become seriously unwell and the pharmacy is closed, consider calling **NHS 111**. This is a 24-hour, free telephone helpline service that can help you when you aren't sure what health service you may need, and can advise you on the appropriate health management or put you through to the urgent out-of-hours GP service.
- If you are feeling down or lonely and need someone to talk to you can contact the Samaritans. The number is free to call from both landlines and mobiles, including pay-as-you-go mobiles. You do not need to have any credit or call allowance on your plan to call **116 123**. Email us for free on [jo@samaritans.org](mailto:jo@samaritans.org)

**SMART COVID-19 testing for people who DON'T have coronavirus symptoms**

- Targeted, SMART COVID-19 testing for residents who DON'T have COVID-19 symptoms is now taking place at:
- Splash World in Southport\* Please use rear car park of Dunes/Splashworld, accessible from the Esplanade, opposite the Lifeboat Station.
- Bootle Leisure Centre
- Aintree Racecourse.

Each site is open from 9am to 6pm every day apart from Christmas Day, Boxing Day, Monday 28th December and New Year's Day.

**Symptomatic Testing**

- Anyone showing any of the symptoms of Coronavirus can get a test
- A new continuous cough
- A fever
- A loss of/ change in smell or taste – is eligible for a swab test.
- People should take the test within the first 5 days of showing symptoms.

You can also get a test if you have been asked to get tested by

**NHS Test and Trace**

Local Council (Sefton)

You can get a test for yourself or on behalf of someone you live with

You can get one test for each person with symptoms.

You can ask for a test for a child who lives with you, whatever their age.

People can apply either:

- online at [www.nhs.uk/ask-for-a-coronavirus-test](http://www.nhs.uk/ask-for-a-coronavirus-test)
- on the phone by calling 119 between 7am and 11pm.
- Key workers should continue to register via their employer or the self-referral route.